



CAPABILITY STATEMENT

COMPANY OVERVIEW

Solve Tech Consulting LLC is a minority-owned, self-certified Small Disadvantaged Business providing a wide range of IT services to State, Local, and Federal government agencies nationwide. We specialize in IT help desk support, computer training, IT consulting, cloud services, backup & disaster recovery, and network security. Our team holds certifications in CHFI, CEH, ITIL 4, and HDI, ensuring that we meet industry standards for delivering secure, reliable, and innovative IT solutions. With a focus on end-user devices, network refreshes, firewall installations, and virus scanning, we are committed to supporting government agencies with seamless IT service management (ITSM) and comprehensive technical support. As a Black American-owned business, we take pride in our ability to offer value-driven services that align with the specific needs of our clients.

CORE COMPETENCIES

- **End-User Device Refresh:** Deployment of desktops, laptops, and mobile devices with secure, pre-configured settings and zero-touch provisioning to minimize downtime.
- **Network Infrastructure Upgrade:** Scalable network solutions, including Wi-Fi, switching, and routing, with enhanced security to ensure reliable uptime.
- **Efficiency & Security:** Optimizing performance with endpoint protection, network security, and automation to streamline workflows and safeguard systems.
- **Minimized Downtime:** Migration planning and phased rollouts to ensure smooth transitions with minimal disruption to operations.
- **IT Consulting:** Guidance on digital transformation and IT optimization to enhance efficiency, productivity, and security.
- **Cloud Solutions:** Offering scalable cloud services for secure data storage, collaboration, and business continuity.

COMPANY DATA

- **Full Legal Business Name:** Solve Tech Consulting LLC
- **Unique Entity ID (UEI):** Z35QLET2PH65
- **CAGE Code:** 9RDV4
- **NAICS Code(s):** 813920 518210, 541511, 541512, 541519, 611420, 813920
- **Physical Business Address:** 1908 19th St, Parkersburg, WV 26101-3602
- **Federal Certifications:** Minority Owned Business, Self-Certified Small Disadvantaged Business
- **Non-federal Certifications:** CHFI, CEH, ITIL 4, HDI

PAST PERFORMANCE

- **West Virginia Family Support:** Parkersburg & Charleston, WV. Device refresh, Azure AD/Intune configuration, endpoint security, compliance with Azure/O365 benchmarks, and vulnerability scanning.
- **Emergent Wireless Solutions:** Clarksburg, WV. Network refresh, firewall installation, Meraki switch/AP setup, iPad enrollment, and staff training.
- **Providence Administrative Consulting:** Marietta, OH. PC/laptop installation and Azure AD/Intune enrollment.

DIFFERENTIATORS

- **Effortless, Secure Device Refresh:** Zero-touch provisioning and pre-configured security compliance (e.g., CIS, FIPS) for fast, error-free deployments.
- **Scalable, Future-Proof Networks:** High-performance network solutions with built-in redundancy and advanced security, designed to meet government standards.
- **Minimized Downtime:** Phased rollouts and after-hours deployments ensure uninterrupted business operations with zero disruption.
- **Comprehensive Compliance Expertise:** In-depth knowledge of government frameworks (NIST, FedRAMP, HIPAA) to ensure full regulatory compliance.
- **Proactive Support & Long-Term Value:** Real-time monitoring, dedicated account management, and lifecycle planning to optimize ROI and reduce costs.
- **Strategic OEM Partnerships:** Direct access to leading manufacturers (e.g., Dell, Cisco, HP) for superior pricing and priority service.
- **AI-Driven Efficiency:** Automated deployment and management tools that accelerate rollouts and reduce errors for faster, cost-effective solutions.



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